

LETTER OF AUTHORIZATION

Dear Millennium Digital Media Customer:

Thank you for choosing Millennium Voice service. Number portability allows you to keep your current number while changing your service provider (i.e. carrier) to Millennium Digital Media. This requires Millennium to work with your previous service provider to maintain accurate records and to ensure that your number is transitioned. The process may require 2 to 3 weeks and may take more than 30 days depending on your previous service provider. Upon completion of this process, Millennium Voice will send you an email notifying you that your number has been successfully transferred. We will also attempt to notify you if there are any unusual delays.

This letter is required as proof that you have explicitly authorized and requested your current phone number be transferred to Millennium Voice service. By filling in all fields below and signing, dating and returning this letter to us, you authorize Millennium to initiate the process of transferring your phone number so that we may provide you with our service. You will then be able to use your old number with your new Millennium Voice service.

Please fill in this form carefully using same information as on your current phone bill:

Last Name: _____ First Name: _____

Business Name: (if any) _____

Current Telephone Number:

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Millennium Digital Media Account Number: _____

Name of Current Service Provider: _____

FOR THIS TRANSFER TO TAKE PLACE IT IS IMPORTANT THAT YOU DO NOT PLACE ANY NEW SERVICE ORDERS WITH YOUR CURRENT SERVICE PROVIDER ON THIS ACCOUNT, AS THIS MAY RESULT IN A DELAY OR CANCELLATION IN PORTING YOUR NUMBER.

BY SIGNING BELOW:

You acknowledge that these services (local, toll, and long distance) are not available individually from Millennium Digital Media and that in order to maintain each of the services in the bundle, one must maintain the others on the same service line. You also understand that you may only select one primary provider per service per number and that your local telephone company may bill you a one-time charge for requested service change(s) for each telephone number.

You hereby designate Millennium Digital Media or its designated agent to transfer your service from your current provider to Millennium Voice. By signing below, you also authorize Millennium Voice or its designated agent to transfer your current phone number so that Millennium Voice may provide its service.

Signature: _____ Date: _____

If you want to maintain your current phone directory listing with your previous service provider, please choose from the options below:

_____ Listing Required _____ Include Address

We greatly appreciate your subscription and look forward to serving you.

PLEASE FAX or MAIL A SIGNED COPY OF THIS FORM ALONG WITH YOUR MOST RECENT BILL SHOWING YOUR NAME, ACCOUNT NUMBER AND SERVICE ADDRESS TO YOUR MILLENNIUM DIGITAL MEDIA REGION LISTED BELOW:

MARYLAND: Fax **410-987-4890** or 406 Headquarters Dr., Ste 201, Millersville, MD 21108

MICHIGAN: Fax **517-543-9451** or 2512 Lansing Rd., Charlotte, MI 48813

WASHINGTON/OREGON: Fax **425-644-4621** or 3633 136TH Place SE, Suite 107, Bellevue, WA 98006